

PAYMENT DETAILS

(PLEASE USE CAPITAL LETTERS THROUGHOUT)

SUSAN WORNER TOURS

Garden Weeks in Provence on behalf of Louisa Jones and the Hôtel La Mirande

TOUR COSTING

HOTEL & ITINERARY COSTS

Number of Guests

Tour Cost _____ @ € **3,960** pp = € _____

Single Occupancy Room Supplement _____ @ € **890** = € _____

TOTAL COST

= € _____

DEPOSIT (required before booking can be confirmed)

Number of Guests

_____ @ €600.00 pp = € _____

Deposit Due

= € _____

BALANCE DUE

= Total Cost less Deposit = € _____

FINAL PAYMENT Due 10 weeks before departure

(The full cost of the tour is due if booking within 10 weeks of departure)

PLEASE INDICATE PAYMENT METHOD:

CHEQUE (Please make cheque payable to SW Tours Ltd)

BANK TRANSFER

CREDIT/DEBIT CARD: VISA / MASTERCARD / SWITCH / MAESTRO / DELTA (NOT AMERICAN EXPRESS)

If you wish to pay by Credit/Debit Card, please give details below:

Card No _____ Debit Credit (please tick)

Start Date / Expiry Date / Issue No (Switch/Maestro Only) _____

Security Code - last 3 digits located on the signature strip _____

Name on Card _____

Signature _____

DECLARATION - TO BE SIGNED BY THE LEAD PASSENGER

On behalf of all those named overleaf I accept the booking conditions and understand that the deposit is non-refundable in the event of cancellation. I agree to pay the balance due for the holiday no later than 10 weeks prior to departure.

SIGNED _____ DATE _____

PLEASE RETURN THIS FORM TO:

Susan Worner Tours, PO Box 26, Boroughbridge, York, YO51 9YU. UK

Tel No: 0044 1904 651 651 E-Mail: info@susanwornertours.com

Also enclosing: Deposit



BOOKING CONDITIONS

Garden Weeks in Provence on behalf of Louisa Jones and the Hôtel La Mirande

1. YOUR CONTRACT

All bookings are made with SW Tours Limited (The Company). The terms contained in this document are subject to English Law and jurisdiction.

No contract exists until SW Tours Limited have received a booking form signed by the lead name and received a deposit of €600 per passenger or the full holiday cost for bookings made within 10 weeks of departure.

2. HOW TO BOOK DEPOSITS

To confirm your booking and reserve the holiday, please send €600 deposit for each passenger and the completed booking form.

FINAL PAYMENT

The full outstanding balance must be received by The Company 10 weeks prior to departure. For bookings within 8 weeks of departure, the full holiday cost must be received.

If the above payment schedule is not adhered to, The Company reserves the right at its discretion to change and/or cancel the holiday before departure and/or to levy charges.

3. CANCELLATION BY THE CLIENT

All cancellations must be received in writing by The Company. Cancellation charges payable by the lead name on behalf of the group are as follows:

Period before departure notification received	Cancellation charges per person
Up to 60 days	Loss of deposit inc. Insurance tax
59 days - day of departure	100% plus €50 admin fee

Please note that insurance cover gives protection against cancellation charges in most situations genuinely outside your control.

4. CANCELLATION BY COMPANY

The Company reserves the right to cancel your tour. In this unlikely event we will give you the option of accepting an alternative tour of a comparable standing or receiving a full refund of all monies paid to us on behalf of your party. In no case except for reasons of war, natural disasters, fire, civil disturbances, riots, terrorist action, closure of airport, industrial disputes, force majeure or similar events beyond our control will cancellation take place within 4 weeks of the departure date.

5. LIABILITY

We have taken all reasonable steps to ensure that proper arrangements have been made for the tours, and that the suppliers of the services which you will enjoy during your tour are efficient and reputable. Every booking is accepted subject to the conditions imposed by the shipping, airline, coach, hotel, restaurant, insurance and other companies, firms or persons concerned with the tour which may limit or exclude liability towards you and your luggage. We cannot be held liable for any loss or expenses suffered by you as a result of your late arrival at the start of your holiday or at any time during your holiday, for other than reasons within our control.

Any wilful damage to property being used by The Company is the sole responsibility of that person/group and The Company will not be responsible for any costs incurred due to such action or measures taken up by the various authorities or principals. Damage will be charged to the group and/or the individual and must be paid for in resort. We cannot accept claims when inferior vehicle is used as relief or replacement in an emergency. The Company reserves the right to withdraw any person at any time if their conduct is deemed unsatisfactory. This will be without any liability whatsoever on the company's behalf for homeward travel arrangements or refund of holiday costs. The decision of the Tour Manager will be final.

6. CHANGES TO YOUR HOLIDAY

If you wish to make a change, or alter details to a confirmed booking, we will do our utmost to satisfy your requirements. The company must be notified in writing before changes can be implemented. There will be a €30 per person charge made for administration in this case. This charge also applies to cancellations.

7. COMPLAINTS

If you have a complaint during your holiday please contact Louisa Jones, or Martin Stein at the Hôtel La Mirande, so that they can try to solve the problem.

8. GROUP SUPERVISION AND RESPONSIBILITIES

In signing the booking form the lead name warrants to The Company that he or she has the authority of each party member to contract with The Company on their behalf, and that all the party members are aware of these conditions as set out and have agreed to abide by them. The lead name also accepts responsibility for the good conduct of all party members. The following conditions are also enforced:-

- all local laws, customs and regulations are to be adhered to;
- all party members abide by the House Rules for each individual hotel or accommodating agent.

9. ACCURACY OF TOUR DETAILS

All the facts about resorts, resort facilities, accommodation and their facilities and other services are checked so that they are as accurate as possible before going to print. The details are compiled in advance and changes do happen which are out of our control. Such changes are regrettable and where a major change takes place we will inform you wherever possible.

In accordance with "The Package Travel, Package Holidays and Package Tours Regulations 1992" all passengers booking with Susan Worner Tours are fully protected for the initial deposit and subsequently the balance of all monies paid to us. The Insurance has been arranged by International Passenger Protection Limited and underwritten by Insurers who are members of the Association of British Insurers.

